

Plant Guarantee & Return Policy



Stoney Creek

HOME & GARDEN



At Stoney Creek Home & Garden, we want you to feel confident and inspired when planting your gardens and landscapes. We carefully select quality plant material suited for our Northwoods climate and are proud to stand behind our plants with the following guarantee.

Trees & Shrubs Guarantee

Trees and shrubs purchased from Stoney Creek Home & Garden are guaranteed for **one growing season** from the date of purchase **through October 1st** of the year planted, with proof of purchase.

If a tree or shrub does not survive during the guarantee period, we will gladly offer:

- A replacement of the same plant (if available)
- Store credit toward a future purchase



Perennial Guarantee

Perennials are guaranteed for **30 days** from the date of purchase with proof of purchase.

If a perennial does not survive within the guarantee period, we will gladly offer a replacement or store credit.

Our Guarantee Applies When

We are satisfied that prudent plant care was provided, including:

- Plants were planted in an appropriate location for their growing requirements
- Plants were watered and cared for properly
- Plants were not subjected to prolonged drought, overwatering, or preventable stress
- The loss was not caused by deer, rabbits, insects, pets, lawn equipment, herbicides, storms, winter burn, flooding, or other conditions beyond our control

Because plant performance is influenced by weather, soil conditions, and individual care, Stoney Creek Home & Garden reserves the right to deny guarantee claims when proper planting or care practices were not followed.



The Following Items Are Not Guaranteed

- Annuals
- Tropical plants
- Houseplants
- Vegetable plants
- Herbs
- SALE or clearance plants
- Special order items



Return Policy

Returns on non-plant merchandise are accepted within **30 days** with receipt and items must be in original condition.

Please note:

- No returns on SALE items
- No returns on Special Order items

Guarantee Claims

To process a guarantee claim, please bring:

- The dead plant or clear photos of the plant
- Original receipt or proof of purchase
- Original plant tag, if available



All claims must be submitted by **October 1st** of the year planted.

Guarantee claims are handled in the form of replacement or store credit at the discretion of Stoney Creek Home & Garden.